

VIA EXPRESS MAIL NO.EV268061096US  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Brent L. Davis, Vanessa V.  
Michelini, and Melanie D.  
Polkosky

Application No.: Not Yet Assigned

Group Art Unit: Not Yet Assigned

Filing Date: Herewith

Examiner: Not Yet Assigned

Entitled: CALLER INDEPENDENT  
DISAMBIGUATION  
FOR INTERACTIVE VOICE  
RESPONSE SYSTEMS

Docket No.: BOC9-2003-0051 (1082-21U)

INFORMATION DISCLOSURE STATEMENT

Mail Stop Patent Application  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22312-1450

Dear Sir:

It is desired to cite for the record in this application the articles, United States and foreign patents listed on the attached copy of Form PTO/SB/08A. The paragraph(s) marked below are applicable to this Information Disclosure Statement.

The attached Form PTO/SB/08A provides a listing of information, which may be relevant to the subject application. This Information Disclosure Statement is not intended as a representation that better art is not available, or that the information provided is prior art.

[ X ] (1) The enclosed Information Disclosure Statement is being filed within three months of the filing date or within three months of the date of entry of the national stage of the above-identified application. Accordingly, Applicant(s) believes that no fee or certification is required.

[ ] (1a) The enclosed Information Disclosure Statement is being filed before the mailing of a first Office action on the merits under 37 C.F.R. §1.97(b)(3); or before the mailing of a first Office action after the filing of a request for continued examination under §1.114. Accordingly, Applicant(s) believes that no fee or certification is required.

[ ] (1b) Pursuant to 37 C.F.R. §1.97(c), the enclosed Information Disclosure Statement is being filed before the mailing date of a final action or a notice of allowance and is accompanied by the fee set forth in § 1.17(p).

[ ] (2) Pursuant to 37 C.F.R. § 1.97(d), Applicant states that the issue fee has not been paid and that a certification under 37 C.F.R. §1.97(e) is provided herein, along with the fee of \$180.00 required under 37 C.F.R. §1.17(p).

CERTIFICATION UNDER 37 C.F.R. §1.97(e) (1)

[ ](3) The undersigned hereby certifies that each item of information contained in the attached Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application mailed not more than three months prior to the filing of this statement.

CERTIFICATION UNDER 37 C.F.R. §1.97(e) (2)

[ ] (4) The undersigned hereby certifies that no item of information contained in the attached Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, after making reasonable inquiry, was known to any individual having a duty of disclosure as set forth in 37 C.F.R. §1.56(c) more than three months prior to the filing of this statement.

The filing of this Information Disclosure Statement is not representation by the undersigned as to the personal knowledge of the contents of every word or phrase of the material enclosed or that reliance on other suitably trained professionals has not been made.

If a search report of a searching agency is enclosed identifying the nature of the relevance of each document, such a designation is deemed to satisfy Rule 98(a) (3) even if in a foreign language, since the few terms of relevance therein are deemed of universal cognizance. However, Applicant does not necessarily adopt the position reflected by that report.

It is respectfully requested that the cited references be considered by the Examiner and that a copy of the enclosed Form PTO/SB/08A be initialed and returned to us indicating that such information has been considered.

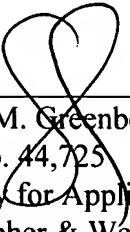
Application No.: Not Yet Assigned  
Filing Date: Herewith  
Atty. Docket No. BOC9-2003-0051 (1082-21U)

The Commissioner is hereby authorized to credit overpayments or charge payment of any additional fees associated with this communication to Deposit Account No. 09-0461.

Respectfully submitted,

Dated: March 29, 2004

By:

  
Steven M. Greenberg  
Reg. No. 44,725  
Attorney for Applicant(s)  
Christopher & Weisberg, P.A.  
200 East Las Olas Boulevard  
Suite 2040  
Fort Lauderdale, Florida 33301  
Tel: (954) 828-1488  
Fax: (954) 828-9122  
Customer No. 31292

12941

Substitute for form 1449A/PTO				<b>Complete if Known</b>		
				<b>Application Number</b>	Not Yet Assigned	
				<b>Filing Date</b>	Herewith	
				<b>First Named Inventor</b>	Brent L. Davis, et al.	
				<b>Art Unit</b>	Not Yet Assigned	
				<b>Examiner Name</b>	Not Yet Assigned	
Sheet	1	of	1	Attorney Docket Number	BOC9-2003-0051 (1082-21U)	
<b>U.S. PATENT DOCUMENTS</b>						
Examiner Initials *	Cite No. <sup>1</sup>	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number- Kind Code <sup>2</sup> ( <i>if known</i> )				
		US- 4,608,460		08/26/1986	N.J. Carter et al.	
		US- 5,568,546		10/22/1996	D.J. Marutiak	
		US- 5,638,425		06/10/1997	F.E. Meador III et al.	
		US- 5,646,988		07/08/1997	K. Hikawa	
		US- 5,850,433		12/15/1998	D.E. Rondeau	
		US- 5,898,769		04/27/1999	D.S. Furman	
		US- 5,917,891		06/29/1999	C.A. Will	
		US- 6,016,336		01/18/2000	B.L. Hanson	
		US- 6,208,713 B1		03/27/2001	T.J. Rahrer et al.	
		US- 6,330,308 B1		12/11/2001	F.C. Cheston III et al.	
		US- 6,404,876 B1		06/11/2002	R.C. Smith et al.	
		US- 6,404,877 B1		06/11/2002	R.L. Bolduc et al.	
		US- 6,526,135 B1		02/25/2003	D.W. Paxson	

<b>FOREIGN PATENT DOCUMENTS</b>							
Examiner Initials	Cite No. <sup>1</sup>	Foreign Patent Document		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> - Number <sup>4</sup> Kind Code <sup>5</sup> ( <i>if known</i> )					
Examiner Signature			Date Considered				

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP901.04. <sup>3</sup>

<sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

12935

12935